# KAI CHI (SAM) YAM

# Jardine Cycle & Carriage Professor of Business Administration Head of Department, Management and Organization National University of Singapore bizykc@nus.edu.sg

# **ACADEMIC EMPLOYMENT**

# National University of Singapore

| 2024 – Present | Jardine Cycle & Carriage Professor of Business Administration |
|----------------|---|
| 2023 – Present | Professor of Psychology (by courtesy)                         |
| 2022 – Present | Head of Department, Management and Organization               |
| 2023 - 2024    | Provost's Chair Professor of Management                       |
| 2020 - 2022    | Dean's Chair Associate Professor of Management                |
| 2020 - 2022    | Associate Professor of Psychology (by courtesy)               |
| 2015 - 2019    | Assistant Professor of Management                             |

# **Visiting Appointments**

| 2024 Jan & May      | Visiting Professor, Kyoto University                       |
|---------------------|--|
| 2023 Nov – 2023 Dec | Visiting Chair Professor, Hong Kong Polytechnic University |
| 2021 Aug – 2022 Apr | Visiting Associate Professor, Kyoto University             |

# **EDUCATION**

| 2015 | Ph.D. Organizational Behavior<br>Minor in Philosophy and Research Methods<br>University of Washington (Advisor: Scott J. Reynolds) |
|------|--|
| 2014 | M.S. Organizational Behavior<br>University of Washington   |
| 2011 | M.A. Human Development<br>Washington State University  |
| 2009 | B.S. Psychology (with Distinction)<br>University of Washington   |

# **RESEARCH INTERESTS**

Future of Work; Human-Robot Interaction; Business Ethics; Leadership; Humor

## AWARDS AND HONORS

#### Scholarship (Career)

- 2023 Elected Fellow Association for Psychological Science
- 2022 Early Career Achievement Award Academy of Management Human Resources Division
- 2022 Janet Taylor Spence Award for Transformative Early Career Contributions Association for Psychological Science
- 2022 Distinguished Early Career Contributions Award (Science) Society for Industrial and Organizational Psychology
- 2017 Rising Star, Association for Psychological Science
- 2016 Early Career Research Excellence Award, NUS Business School

## Scholarship (Others)

- 2023 Japan Society for the Promotion of Science Invitational Fellowship (Short term)
- 2023 Best Senior Editor Award, Management and Organization Review
- 2022 Best Senior Editor Award, Management and Organization Review
- 2022 Outstanding Reviewer Award, Journal of Management
- 2021 Best Reviewer Award, Organizational Behavior and Human Decision Processes
- 2021 Finalist, Academy of Management Review Best Management Practice Paper Award
- 2021 Japan Society for the Promotion of Science Invitational Fellowship (Long term)
- 2019 Responsible Research in Management Award, IACMR and RRBM
- 2019 Finalist for Best Paper Award, Academy of Management MOC Division
- 2014 Best Paper Award, Academy of Management OB Division (Lead author)
- 2014 Best Student Paper Award, Academy of Management HR Division (Lead author)
- 2013 Best Paper Award, Excellence in Ethics Research Conference (Lead author)
- 2014 Dean's Achievement Award, Foster School of Business
- 2012 Emerging Scholar Award, Society for Business Ethics (Lead author)

## Teaching

- 2023 Teaching grant, Japanese Chamber of Commerce & Industry Singapore
- 2021 Annual Teaching Excellence Award, NUS Business School
- 2019 Annual Teaching Excellence Award, NUS Business School
- 2016 "Top 40 under 40" Business Professor, Poets & Quants

# **KEY REFEREED PUBLICATIONS**

(Italicized names were PhD or post-doctoral advisees when the research project was started)

- *Quan, S. X., Lam, C.,* Schabram, K., **Yam, K.C.** (2024). All creatures great and small: A review and typology of employee-animal interactions. *Journal of Management*
- Yan, L., Chai, V., & Yam, K. C. (2024). Demeaning extrinsic motivation leads to increased perceptions of hypocrisy.
   Organizational Behavior and Human Decision Processes, 180, 104307.
- Yan, L., & Yam, K. C. (2024). Stigma-by-association: The unintended interpersonal

consequences of associating oneself with an abusive supervisor. *Organization Science*, *35*, 601-621.

- Liao, Z., Yam, K. C., Lee, H. W., Johnson, R., & Tang, P. M. (2024). Cleansing or licensing? Corporate social responsibility reconciles the competing effects of unethical pro-organizational behavior on moral self-regulation. *Journal of Management*, 50, 1643–1683.
- Qin, X., Yam, K. C., ...& Savani, K. (2024). Collectivism can impair team performance when relational goals conflict with group goals. *Personality and Social Psychology Bulletin, 50*, 119–132.
- Gray, K., Yam, K. C., Eng, A., Wilbanks, D. & Waytz, A. (2024). The psychology of social robots and artificial intelligence. Handbook of Social Psychology (6th edition)
- Yam, K. C., Tang, P. M., Jackson, J. C., Su, R., & Gray, K. (2023). The rise of robots increases job insecurity and maladaptive workplace behaviors: Multimethod evidence. Journal of Applied Psychology, 108, 850-870.
- Yam, K. C., Tang, P. M., & Lam, C. (2023). Working with animals: Implications for employees' compassion, awe, prosocial behavior, and task performance. *Personnel Psychology*, 76, 181–220.
- Jackson, J. C., Yam, K. C., Tang, P. M., Sibley, C., & Waytz, A. (2023). Exposure to automation explains religious declines. *Proceedings of the National Academy of Sciences (PNAS)*
- Jackson, J. C., Yam, K. C., Tang, P. M., Liu, T., & Shariff, A. (2023). Exposure to robot preachers undermines religious commitment. Journal of Experimental Psychology: General, 152, 3344–3358.
- Heng, Y. T., Barnes, C., & Yam, K. C. (2023). Cannabis use does not increase actual creativity but biases evaluations of creativity. *Journal of Applied Psychology*, 108, 635–646.
- Yam, K. C., Goh, E., Fehr, R., Lee, R., Soh, H., & Gray, K. (2022). When your boss is a robot: Workers are more spiteful to robot supervisors that seem more human. Journal of Experimental Social Psychology, 102, 104360.
- Tang, P. M., Yam, K. C., Koopman, J., & Ilies, R. (2022). Admired and disgusted? Third parties' paradoxical emotional reactions and behavioral consequences towards others' unethical pro-organizational behavior. *Personnel Psychology*, 75, 33-67.
- Yam, K. C., Bigman, Y., Tang, P. M., Ilies, R., De Cremer, D., Soh, H. & Gray, K. (2021). Robots at work: People prefer—and forgive—service robots with perceived feelings. Journal of Applied Psychology, 10, 1557-1572.

- Yam, K. C., Reynolds, S. J., Wiltermuth, S., & Zhang, Y. (2021). The benefits and perils of job candidates' signaling their morality in selection decisions. *Personnel Psychology*, 74, 477-503.
- Qin, X., Yam, K. C., Chen, C., Li, W., & Dong, X. (2021). Talking about the COVID-19 crisis is positively associated with team cultural tightness: Implications for team deviance and creativity. *Journal of Applied Psychology*, 106, 530-541.
- Yam, K. C., Jackson, J. C., Barnes, C., Lau, J., Qin, X., & Lee, H. Y. (2020). The rise of COVID-19 cases is associated with support for political leaders.
   Proceedings of the National Academy of Sciences (PNAS), 117, 25429-25433.

- Yam, K. C., Jackson, J. C., Lau, J., Qin, X., Barnes, C., & Chong, J. K. (2020). Association of high profile football matches in Europe with traffic accidents in Asia: Archival study. *British Medical Journal (Impact factor*<sub>2019</sub> = 30.2)
  - The first two authors contributed equally
- Tang, P. M., Yam, K. C., & Koopman, J. (2020). Feeling proud but guilty? Unpacking the paradoxical nature of unethical pro-organizational behavior. Organizational Behavior and Human Decision Processes, 20, 68-86.
- Qin, X., Chen, C., Yam, K. C., & Huang, M. (2020). The double-edged sword of leader humility: Investigating when and why leader humility promotes versus inhibits subordinate deviance. *Journal of Applied Psychology*, 105, 693-712.
- Landy, J. F. et al. (2020). Crowdsourcing hypothesis tests: Making transparent how design choices shape research results. *Psychological Bulletin*, 146, 451–479.
  - A 49-author collaboration on the special issue on replication and reproducibility
- Yam, K. C., Barnes, C., Leavitt, K., Wei, W., Lau, J., & Uhlmann, E. (2019). Why so serious? A laboratory and field investigation of the link between morality and humor. Journal of Personality and Social Psychology, 117, 758-772.
- Ng, T., & Yam, K. C. (2019). When and why does employee creativity fuel deviance? Exploring key psychological mechanisms. *Journal of Applied Psychology*, 104, 1144-1163.
- Owens, B., Yam, K. C., Bender, J., Mao, M., & Hart, D. (2019). The impact of leader moral humility on follower moral efficacy and behavior. *Journal of Applied Psychology*, 104, 146-163.
- Ng, T., Yam, K. C., & Aguinis, H. (2019). Employee perceptions of corporate social responsibility: Effects on pride, embeddedness, and turnover. *Personnel Psychology*, 72, 107-137.

<sup>•</sup> The first two authors contributed equally

- Recipient of IACMR/RRBM Responsible Research in Management Award
- Fehr, R., Welsh, D., Yam, K. C., Baer, M., Wei, W., & Vaulont, M. (2019). The role of moral decoupling in the causes and consequences of unethical pro-organizational behavior.

Organizational Behavior and Human Decision Processes, 153, 27-40.

- Rego, A., Yam, K. C., Owens, B. P., Story, J., Cunha, M. P., Bluhm, D., & Lopes, M. (2019). Conveyed leader psychological capital predicting leader effectiveness through positive energizing. *Journal of Management*, 45, 1689-1712.
- Rego, A., Owens, B. P., Yam, K. C., Bluhm, D., Cunha, M. P., Silard, T., Gonclaves, L., Martins, M., Simpson, A. V., & Liu, W. (2019). Leader humility and team performance: Exploring the mechanisms of team psychological capital and task allocation effectiveness.

Journal of Management, 45, 1009-1033.

- The first three authors contributed equally
- Yam, K. C., Christian, M., Wei, W., *Liao*, Z., & Nai, J. (2018). The mixed blessing of leader sense of humor: Examining costs and benefits. *Academy of Management Journal*, 61, 348-369.
  - The last three authors contributed equally
- Liao, Z., Yam, K. C., Johnson, R., Wu, L., & Song, Z. (2018). Cleansing my abuse: A reparative response model of perpetrating abusive supervisor behavior. Journal of Applied Psychology, 103, 1039-1056
- Klotz, A., He, W., Yam, K. C., Bolino, M., Wei, W., & Houston, L. (2018). Good actors but bad apples: Deviant consequences of daily impression management at work. *Journal of Applied Psychology*, 103, 1145-1154.
- Yam, K. C., Klotz, A., He, W., & Reynolds, S. J. (2017). From good soldiers to psychologically entitled: Examining when and why citizenship behavior leads to deviance. *Academy of Management Journal*, 60, 373-396.
- Lian, H., Yam, K. C., Ferris, L., & Brown, D. (2017). Self-control at work. *Academy of Management Annals*, 11, 703-732. *The first two authors contributed equally*
- Fehr, R., Yam, K. C., He, W., Chiang, J., & Wei, W. (2017). Polluted work: A self-control perspective on air pollution, organizational citizenship, and counterproductive work behavior.
   Organizational Behavior and Human Decision Processes, 143, 98-110.
- Djurdjevic, E., Stoverink, A., Klotz, A., de Motta Veiga, S., Koopman, J., Yam, K. C., & Chiang, J. (2017). Workplace status: The development and validation of a scale. *Journal of Applied Psychology*, 102, 1124-1147.

- Yam, K. C., Fehr, R., Keng-Highberger, F., Klotz, A., & Reynolds, S. J. (2016). Out of control: A self-control perspective on the link between surface acting and abusive supervision.
   Journal of Applied Psychology, 101, 292-301.
- Fehr, R., Yam, K. C., & Dang, C. T. (2015). Moralized leadership: The construction and consequences of ethical leader perceptions. *Academy of Management Review*, 2, 182-209. *Finalist, AMR Best Management Practice Paper Award*
- Yam, K. C., Reynolds, S. J., & Hirsh, J. B. (2014). The hungry thief: Physiological deprivation and its effect on unethical conduct.
   Organizational Behavior and Human Decision Processes, 125, 123-133.
- Yam, K. C., Chen, X. P., & Reynolds, S. J. (2014). Ego depletion and its paradoxical effect on ethical decision making.
   *Organizational Behavior and Human Decision Processes*, 124, 204-214.
- Yam, K. C., Fehr, R., & Barnes, C. (2014). Morning employees are perceived as better employees: Employees' start times influence supervisor performance ratings. *Journal of Applied Psychology*, 99, 1288-1299.
- Reynolds, S. J., Dang, C., Yam, K. C., & Leavitt, K. (2014). The role of moral knowledge in everyday immorality: What does it matter if I know what is right?
   Organizational Behavior and Human Decision Processes, 123, 124-137.

#### **ADDITIONAL REFEREED PUBLICATIONS**

(Italicized names were PhD or post-doctoral advisees when the research project was started)

- Keng-Highberger, F., Feng, Z., Yam, K. C., Chen, X. P., & Hu, L. (in press). Middle power plays: How and when Mach middle managers use downward abuse and upward guanxi to gain and maintain power. *Journal of Organizational Behavior*
- Jeong, S., Sun, C., & Yam, K. C. (in press). The affective processes of ethical leadership: The role of moral emotions. *Journal of Business Ethics*
- Yam, K.C., & Min Ye, Y. (2024). Humor and morality in organizations. *Current Opinion in Psychology*, 57, 101799.
- Yam, K. C., Tan, T., Jackson, J. C., Shariff, A., & Gray, K. (2023). Cultural differences in people's reactions and applications of robots, algorithms, and artificial intelligence. *Management and Organization Review*, 19, 859-875.
- Jiang, L., Qin, X., Yam, K. C., Dong, X., Liao, W., & Chen, C. (2023). Who should be first? How and when ai-human order influences procedural justice in a multistage decisionmaking process.

- Tang, P. M., Koopman, J. Yam, K. C., De Cremer, D. Zhang, J., & Reynders, P. (2023). The self-regulatory consequences of dependence on intelligent machines at work: Evidence from field and experimental studies.
   Human Resource Management, 62, 721–744.
- Huang, M., Ju, D., Yam, K. C., Liu, S., Qin, X., Tian, G. (2023). Employee humor reduces abusive supervision. *Journal of Business Ethics*, 186, 407–424.
- Feng, Z., Keng-Highberger, F., Yam, K. C., Chen, X. P., & Li, H. (2023). Wolves in sheep's clothing: How and when Machiavellian leaders demonstrate strategic abuse. Journal of Business Ethics, 184, 255–280.
- Carnevale, J., Huang, L., Yam, K. C., & Wang, L., (2022). Laughing with me or laughing at me? An approach-avoidance model of leader humor expressions and follower outcomes.

Journal of Organizational Behavior, 43, 1153-1171.

- The four authors contributed equally
- Watkins, T., Lee, S., Yam, K. C., Zhang, Y., & Long, L. (2022). Helping After Dark: Ambivalent outcomes of helping followers after the workday. Journal of Organizational Behavior, 43, 1038-1062.
- Yam, K. C., Reynolds S. J., Zhang, P., & Su, R. (2022). The unintended consequences of empowering leadership: Increased deviance for some followers. *Journal of Business Ethics*, 181, 683–700.
- Qin, X., Yam, K. C., Ma, G., Chen, C., Zhu, H., & Wang, H. (2022). The unintended psychological and behavioral drawbacks of big push strategies: Increased psychological entitlement, selfish behavior, and decreased prosocial behavior. *Journal of Behavioral and Experimental Economics*, 97, 101842.
- Ong, W. J., Yam, K. C., & Barnes, C. (2022). Moral evaluations of humor apply beyond just those telling the joke. *Social Cognition*, 40, 107-126.
- Qin, X., Chen, C., Yam, K. C., et al. (2022). Adults still can't resist: A social robot can induce normative conformity. Computers in Human Behavior, 127.
- Yam, K. C., *Bigman, Y., &* Gray, K. (2021). Reducing the uncanny valley by dehumanizing humanoid robots. *Computers in Human Behavior, 125.*
- Bigman, Y., Yam, K. C., Marciano, D., Reynolds, S. J., & Gray, K. (2021). Threat of racial and economic inequality increases preference for algorithm decision-making. *Computers in Human Behavior*, 122.

- Chen, C., Qin, X., Yam, K. C., & Wang, H. (2021). Empathy or schadenfreude? Exploring observers' differential responses to abusive supervision. Journal of Business and Psychology, 36, 1077–1094.
- Tan, N., Yam, K. C., Zhang, P., & Brown, D. (2021). Are you gossiping about me? The costs and benefits of high workplace gossip prevalence. Journal of Business and Psychology, 36, 417-434.
- Ilies, R., Yang, G., Lim, S., Yam, K. C., & Li, X. (2020). Happy but uncivil? Examining when and why positive affect leads to incivility. *Journal of Business Ethics*, 165, 595-614.
- Yam, K. C., Fehr, R., Burch, T., Zhang, Y., & Gray, K. (2019). Would I really make a difference? Moral typecasting theory and its implications for helping ethical leaders. *Journal of Business Ethics*, 160, 675-692.
- Li, J., Barnes, C., Yam, K. C., Guarana, C., & Wang, L. (2019). Don't like it when you need it the most: Examining the effect of manager ego depletion on managerial voice endorsement. *Journal of Organizational Behavior*, 40, 869-882.
- Zhang, Y., Yam, K. C., Kouchaki, M., & Zhang, J. (2019). Cut you some slack? An investigation of the perceptions of a depleted employee's unethicality. *Journal of Business Ethics*, 157, 673–683.
- *Zhu, J., Liao, Z.*, Yam, K. C., & Johnson, R. (2018). Shared leadership: A state-of-the-art review and future research agenda.
   *Journal of Organizational Behavior, 39*, 834-852.
   *The first two authors contributed equally*
  - The first two dumors contributed equality
- Yam, K. C. (2018). The effects of thought suppression on ethical decision making: Mental rebound vs. ego depletion. *Journal of Business Ethics*, 147, 65-79.
- He, W., Fehr, R., & Yam, K. C., Long, L. R., & Hao, P. (2017). Interactional justice, leadermember exchange, and employee performance: Examining the moderating role of justice differentiation. *Journal of Organizational Behavior*, 38, 537-557.
- Yam, K. C., & Reynolds, S. J. (2016). The effects of victim anonymity on unethical behavior. *Journal of Business Ethics*, 136, 13-22.
- Li, S., He, W., Yam, K. C., & Li, S. (2015). When and why empowering leadership increases follower taking charge: A multilevel examination in China. *Asia Pacific Journal of Management*, 32, 645-670.
- Gaspar, J., Seabright, M., Reynolds, S. J., & Yam, K. C. (2015). Counterfactual and factual reflection: The influence of past misdeeds on future immoral behavior.

Journal of Social Psychology, 155, 370-380.

- Yam, K. C. (2013). Experimental manipulation to reduce the negative effects of money. *Journal of Applied Social Psychology*, 43, 104-109.
- Yam, K. C., Bumpus, M. F., & Hill, L. G. (2012). Motivating effort: A theoretical synthesis of the self-sufficiency and two market theories. *British Journal of Social Psychology*, 51, 709-716.

## **MISCELLANEOUS PUBLICATIONS**

- *Eng, A.*, **Yam, K. C.**, & Gray, K. (2023). People treat social robots as real social agents. *Behavioral and Brian Sciences, 26*, e28.
  - Invited commentary
- Qin, X., Yam, K. C., Chen, C., Li, W. (2021). Revisiting social robots and their impacts on conformity: Practical and ethical considerations. Science Robotics (e-Letter)
- Yam, K. C., Gloor, J. L. & Liu, L. (2021). Humor and its effects for leaders in the East and West. In D. De Cremer (Ed.), On the emergence and understanding of Asian global leadership (pp. 101-108). Boston: De Gruyter.
  - The three authors contributed equally
- Yan, L., Lam, C., & Yam, K. C. (2021). Knock, knock. Who's there? An (evidencebased) chapter full of the pros and cons of leader humor. In K. Vaidya (Ed.), Leading with a sense of humor.

## SELECTED PRACTITIONER ARTICLES

## Harvard Business Review

- Barnes, C., Heng, Y. T., & Yam, K. C. (Oct 24<sup>th</sup>, 2022). Does cannabis really make you more creative? *Harvard Business Review*. https://hbr.org/2022/10/research-does-cannabis-really-make-you-more-creative
- Liao, Z., Yam, K. C., Johnson, R., Liu, W., & Song, Z. L. (April 4<sup>th</sup>, 2018). When your boss has an angry outburst, what do they do next? *Harvard Business Review*. https://hbr.org/2018/04/when-your-boss-has-an-angry-outburst-what-do-they-do-next
- Yam, K. C., Lian, H., Ferris, L., & Brown, D. (June 5<sup>th</sup>, 2017). Leadership takes self-control: Here's what we know about it. *Harvard Business Review*. https://hbr.org/2017/06/leadership-takes-self-control-heres-what-we-know-about-it
- Yam, K. C. (March 17<sup>th</sup>, 2017). When joking with your employees lead to bad behavior. *Harvard Business Review*. https://hbr.org/2017/03/when-joking-with-your-employees-leads-to-badbehavior?utm\_campaign=hbr&utm\_source=facebook&utm\_medium=social
- Yam, K. C., Klotz, A., He, W., & Reynolds, S. (Sept 16<sup>th</sup>, 2016). Pushing employees to go the extra mile can be counterproductive. *Harvard Business Review*.

https://hbr.org/2016/09/pushing-employees-to-go-the-extra-mile-can-be-counterproductive

Barnes, C. M., Yam, K. C., & Fehr, R. (May 13<sup>th</sup>, 2014). With flextime, boxes prefer early birds to night owls. *Harvard Business Review*.
https://bbr.org/2014/05/with flextime bosses prefer early birds to night owls.

https://hbr.org/2014/05/with-flextime-bosses-prefer-early-birds-to-night-owls

# Other Outlets

- Yam, K. C., & Tan, T. (March 3<sup>rd</sup>, 2024). Will a one-off \$1,000 or Rolex really motivate employees to work harder or stay put? *The Straits Times* https://www.straitstimes.com/opinion/will-a-one-off-1000-or-rolex-really-motivateemployees-to-work-harder-or-stay-put
- Jackson, J. C., & Yam, K. C. (July 25<sup>th</sup>, 2023). The in-credible robot priest and the limits of robot workers.
  - Scientific American

https://www.scientificamerican.com/article/the-in-credible-robot-priest-and-the-limits-of-robot-workers/

- Yam, K. C. (Nov 4<sup>th</sup>, 2022). Friend or foe: Do humans like robots? Society for Personality and Social Psychology blog https://spsp.org/news/character-and-context-blog/yam-human-robot-relationships
- Yan, L. & Yam, K. C. (Oct 19<sup>th</sup>, 2021). Being a middle manager has been exhausting and miserable. *Channel News Asia*. https://www.channelnewsasia.com/commentary/managers-most-stressed-tips-how-leadmanage-team-work-home-2251081
- Yam, K. C. (Dec 17<sup>th</sup>, 2020). Does football viewership lead to unexpected traffic accidents in Asia? *British Medical Journal Opinion*. https://blogs.bmj.com/bmj/2020/12/17/does-football-viewership-lead-to-unexpectedtraffic-accidents-in-asia/
- Yam, K. C. (August 15<sup>th</sup>, 2020). Coronavirus: Will flexible work practice be the new normal? *Yahoo! Finance.* https://sg.news.yahoo.com/coronavirus-will-flexible-work-practice-be-the-new-normal-

045949007.html **Yam, K. C.** (June 25<sup>th</sup>, 2020). Leveraging technology: The rise of robots in the post-pandemic world. *Yahoo! Finance*. https://sg.finance.yahoo.com/news/leveraging-technology-the-rise-of-robots-in-thepostpandemic-world-104938620.html

- Yam, K. C. (March 23<sup>rd</sup>, 2020). It does not always pay to be a humble leader. *TODAY*. https://www.todayonline.com/commentary/does-not-pay-be-humble-leader-work-officeboss-career
- Yam, K. C. (Dec 6<sup>th</sup>, 2019). Why being yelled at by your boss could reap payback. *The Straits Times*. https://www.straitstimes.com/opinion/why-being-yelled-at-by-your-boss-could-reappayback
- Yam, K. C. (Oct 4<sup>th</sup>, 2019). Deconstructing the robot job threat. *Business Times*. https://www.businesstimes.com.sg/opinion/deconstructing-the-robot-job-threat
- Yam, K. C. (Feb 26<sup>th</sup>, 2019). Even NASA thinks a sense of humor is a must in hiring astronauts. *Channel News Asia*.

https://www.channelnewsasia.com/news/commentary/sense-of-humour-hiring-how-important-nasa-astronauts-mars-11275812

Yam, K. C. (Nov 10<sup>th</sup>, 2017). Hunger, thirst and fatigue, and their links to unethical behavior. South China Morning Post.

http://www.scmp.com/business/companies/article/2119339/hunger-thirst-and-fatigue-and-their-links-unethical-behaviour

- Yam, K. C., & Lau, J. (June 28<sup>th</sup>, 2017). It's ok for leaders to have a sense of humor. London School of Economics Business Review. http://blogs.lse.ac.uk/businessreview/2017/06/28/its-okfor-leaders-to-have-a-sense-ofhumour/
- Yam, K. C. (May 12<sup>th</sup>, 2017). Why it pays to always be nice to your staff. South China Morning Post. http://www.scmp.com/business/companies/article/2093917/why-it-pays-always-be-niceyour-staff
- Yam, K. C. (April 4<sup>th</sup>, 2017). How (not) to turn good soldiers into bad apples. London School of Economics Business Review. http://blogs.lse.ac.uk/businessreview/2017/04/04/how-not-to-turn-good-soldiers-into-badapples/
- Yam, K. C. (Feb 10<sup>th</sup>, 2017). Empowering employees can bring rewards for Hong Kong Managers. South China Morning Post. http://www.scmp.com/business/companies/article/2069491/empowering-employees-canbring-rewards-hk-managers
- Yam, K. C. (May 13<sup>th</sup>, 2016). Why air pollution is damaging more than just your breathing. *South China Morning Post.*

http://www.scmp.com/business/article/1942630/why-air-pollution-damaging-more-just-your-breathing

- Yam, K. C. (April 10<sup>th</sup>, 2016). When corporate citizenship backfires. *The Straits Times*. http://www.straitstimes.com/opinion/when-corporate-citizenship-backfires-on-thecompany
- Yam, K. C. (April 7<sup>th</sup>, 2016). Why service with a smile may not always pay. *TODAY*. http://www.todayonline.com/commentary/why-service-smile-may-not-always-pay
- Yam, K. C. (August 21<sup>st</sup>, 2015). 9 to 5 syndrome: How flexible working hours can kill your career. South China Morning Post. http://www.scmp.com/business/companies/article/1851353/9-5-syndrome-how-flexible-working-hours-can-kill-your-career

# **SELECTED MEDIA MENTIONS**

*North America and Europe:* CBS News; Daily Mail, Glamour Magazine; HBR Blog, Huffington Post; Human Capital Magazine; KIRO News Seattle; London School of Economics Business Review; Pittsburgh Post-Gazette; Poets and Quants; Psychology Today; Talent Management Magazine; The British Psychological Society; The Economist; The New York Times; The Times; The Washington Post; Wall Street Journal

*Asia-Pacific:* Channel News Asia (both print media and live television appearances); Chinese Management Insight; Human Resource Management Magazine (Asia), New Straits Times; TODAY (Singapore); The Straits Times; The Financial Express; The Jakarta Post; South China Morning Post; Yahoo! Singapore

# **RESEARCH GRANTS**

Awarded grants (all as principal investigator)

| 2015-2018 | NUS start-up grant: Behavioral ethics in organizations (SGD 90,000)             |
|-----------|---|
| 2017-2018 | Ministry of Education (MOE) Tier 1: The downsides of morality (SGD 82,500)      |
| 2017-2019 | MOE Tier 1: Cannabis use and work (SGD 40,000)                                  |
| 2018-2020 | MOE Tier 1: New trends in behavioral ethics research (SGD 70,076)               |
| 2019-2020 | Humanities and Social Sciences Faculty Research Fellowship: Cultural values and |
|           | successes in team sports (SGD 50,000)   |
| 2019-2021 | MOE Tier 1: The rise of machines and its impacts on work (SGD 39,500)           |
| 2020-2022 | MOE Tier 1: Unethical behavior in the name of others (SGD 83,000)               |
| 2021-2023 | MOE Tier 1: The use of robots in the medical contexts (SGD 30,000)              |
| 2022-2023 | Humanities and Social Sciences Seed Fund: Robots at work (SGD 20,000)           |
| 2022-2024 | WDARF: Developing an impact evaluation protocol for SSG's jobs and skills       |
|           | initiatives (SGD 488,864)   |
| 2022-2024 | MOE Tier 1: The consequences of interacting with robots as an employee, a       |
|           | consumer, and as a believer (SGD 64,949)  |

# Total amount = ~SGD 1,005,000 (~USD 700,000)

# **TEACHING INTERESTS**

Business Ethics; Organizational Behavior; Leadership; Judgment and Decision Making

# **TEACHING EXPERIENCE**

## National University of Singapore<sup>1</sup>

## Undergraduate (BBA)

BBA Elective: Japan Study Abroad Tour (2024; Rating TBD; 15 students)<sup>2</sup> BBA Core: Judgment and Decision Making (2024; Rating TBD; 39 students) BBA Core: Judgment and Decision Making; 2 sessions (2022; Rating 4.6/5.0; 94 students) BBA Core: Judgment and Decision Making; 2 sessions (2021; Rating: 4.7/5.0; 61 students) BBA Core: Judgment and Decision Making; 2 sessions (2019; Rating: 4.6/5.0; 73 students) BBA Core: Leadership and Ethics (2019; Rating: 4.8/5.0; 48 students) BBA Core: Leadership and Ethics; 2 sessions (2018; Rating: 4.6/5.0; 100 students) BBA Core: Leadership and Ethics; 2 sessions (2017; Rating: 4.6/5.0; 57 students) BBA Core: Leadership and Ethics; 2 sessions (2016; Rating: 4.6/5.0; 66 students)

## Master of Science (MSc)

MSc in Management: Judgment and Decision Making (2023; Rating: 4.6/5.0; 39 students) MSc in Management: Judgment and Decision Making (2021; Rating: 4.8/5.0; 35 students)

Doctor of Philosophy (PhD)

<sup>&</sup>lt;sup>1</sup> No teaching ratings in 2020 because I received a NUS fellowship which excused me from teaching.

<sup>&</sup>lt;sup>2</sup> I designed the first ever credit-bearing short-term study abroad undergraduate program at NUS Business School.

PhD Elective: Behavioral Ethics (2022; Rating: 5.0/5.0; 6 students) PhD Core: Motivation and Intergroup Processes (2019; Rating: 5.0/5.0; 4 students) PhD Core: Motivation and Intergroup Processes (2018; Rating: 4.0/5.0; 3 students) PhD Core: Motivation and Intergroup Processes (2017; Rating: 4.9/5.0; 9 students)

#### **Executive Education**

NUS open enrolment program: Negotiation (2024; Rating: 4.4/5.0; 24 students) Yonsei Global EMBA: Negotiation (2024; No rating; 40+ students) Yonsei Global EMBA: Fostering Creativity (2017; No rating; 40+ students)

## University of Washington

Undergrad Core: Business, Government, and Society (2014; 4.1/5.0; 53 students)

## **INVITED RESEARCH PRESENTATIONS**

#### 2023-2024

Tsinghua University, School of Economics and Management NYU Shanghai Indiana University, Kelley School of Business Purdue University, Department of Psychological Sciences

## 2022-2023

Stockholm School of Economics University of St Gallen HKUST, Department of Management NYU Abu Dhabi, Business, Organizations, & Society program

## 2021-2022

International Association for Chinese Management Research (*virtual*) National Taiwan University, College of Management (*virtual*) Nara Institute of Science and Technology Kyoto University, Graduate School of Management (*virtual*)

#### 2020-2021

University of Exeter, Business School (*virtual*) Association for Psychological Science Invited Panel Discussion (*virtual*) Hong Kong Polytechnic University, Faculty of Business (*virtual*) University of Toronto Medical Cannabis Conference (*virtual*)

#### 2019-2020

NYU Shanghai (*cancelled due to COVID-19*) University of Zurich China Europe International Business School (CEIBS)

#### 2018-2019

University College London, School of Management University of Navarra, IESE Business School Católica Lisbon School of Business & Economics Kobe University, Graduate School of Business Administration Sun Yat-Sen University, School of Business Thammasat University (Thailand), Faculty of Law CSR Asia Summit

## 2017-2018

Kyoto University, Graduate School of Management

## 2016-2017

University of Amsterdam, Business School Temple University, Fox School of Business

## 2015-2016

Hong Kong University of Science and Technology Business School Wuhan University, School of Economic and Management Huazhong University of Science & Technology, School of Management Peking University, Guanghua School of Management

## 2014-2015

University of Central Florida, College of Business Administration University of North Carolina Chapel Hill, Kenan–Flagler Business School Singapore Management University, Lee Kong Chian School of Business National University of Singapore Business School Stanford University, Graduate School of Business Georgia Institute of Technology, Scheller College of Business Arizona State University, Carey School of Business Chinese University of Hong Kong Business School

## **PROFESSIONAL SERVICES**

## **PhD Students Chaired**

Liuxin Yan (2024; *chair*) First placement: Assistant Professor, Tsinghua University

Alex Eng (2024; *chair*) First placement: Assistant Professor, Asia School of Business

Yizhen Lu (2023; *chair*) First placement: Assistant Professor, University of Southampton

Guo Yang (2020; *co-chair*) First placement: Assistant Professor, IÉSEG School of Management

## **Full-Time Research Assistants Supervised**

Jenson Lau (2017-2019) PhD Placement: University of Washington Carisa Lam (2021-2022) PhD Placement: University College London

Tiffany Tan (2023) PhD Placement: Michigan State University

#### Editorship

Guest Editor, *Service Science* (2023; Special issue) Deputy Editor, *Management and Organization Review* (2023-2025) Senior Editor, *Management and Organization Review* (2022-2023)

#### **Editorial Board Membership**

Journal of Applied Psychology (2020-present) Journal of Management (2022-present) Best Reviewer Award (2022) Organizational Behavior and Human Decision Processes (2019-present) Best Reviewer Award (2021) Organization Science (2023-present) Personnel Psychology (2020-present)

#### **Ad-Hoc Reviewer**

Academy of Management Journal Applied Economics Letter Asia Pacific Journal of Management British Journal of Management **Business Ethics Ouarterly** Canadian Journal of Administrative Sciences Computers in Human Behavior Current Directions in Psychological Science Current Psychology Ethics & Behavior Human Relations Journal of Business Ethics Journal of Business Research Journal of Experimental Psychology: General Journal of Experimental Psychology: Applied Journal of Experimental Social Psychology Journal of Management Studies Journal of Managerial Psychology Journal of Organizational Behavior Journal of Personality and Social Psychology Journal of Vocational Behavior Management Science **Organization Science** Personality and Social Psychology Bulletin Philosophical Psychology PLOS One Proceedings of the National Academy of Sciences (*PNAS*) **Psychological Science** 

Social Psychological and Personality Science Social Sciences and Humanities Research Council (Canada)

#### National University of Singapore

Business School/University Level Masterclass, MSc Discovery Program (2024) Speaker, Singapore Perspectives Conference (2024) Masterclass, MSc program promotion in Jakarta (2024) Judge, College of humanities and sciences case competition (2023) Assistant Dean (Faculty Development) (2021-present) Member, Faculty hiring committee for the Department of Psychology (2020-2022) Member, Faculty gender diversity taskforce (2019-2021) Faculty adviser for undergraduate case competitions: Belgrade business international case competition (2020; cancelled due to COVID) HKUST international case competition (2018; 2021) HSBC/University of Hong Kong case competition (2018) International case competition at Maastricht University (2017 NUS won 2<sup>nd</sup> place) Copenhagen Business School case competition (2017 NUS won 2<sup>nd</sup> place) Speaker, BBA outreach program (2016) Masterclass, Annual flagship benefactor experience program (2016) Judge, Annual PhD research symposium (2016)

#### Department Level

Head of Department (2022 – present) Deputy Head of Department (2021-2022) Chair, M&O PhD program (2021-2022) Chair, Faculty hiring committee (2020-2022) Member, Department evaluation committee (2020-2022) Mentor for junior faculty members Anjier Chen (2020-present) Wei Jee Ong (2021-present) Ji Hyun Kim (2022-present) Member, Faculty hiring committee (2018-2020) Member, PhD student teaching committee (2017-2021) Member, M&O PhD program (2017-2019) Subject pool coordinator (2017-2017)

#### University of Washington

Judge, Business ethics case competition (2013-2014) Mentored over 10 undergraduate research assistants, resulting in numerous research presentations and placements in PhD programs.

#### Academy of Management

Chair, Early career achievement award, HR Division (2023) Panelist, Junior faculty workshop, OB Division (2023) Chair, Best paper award committee, OB Division (2022) Panelist, Behavioral ethics professional development workshop (2022) Panelist, HR Division new faculty consortium (2022) Member, Best paper award committee, OB Division (2021) Panelist, The productivity process, OB Division (2018) Panelist, Doctoral consortium, HR Division (2018) Panelist, International committee on "Finding a job outside of the US" (2017) Chair, Best student paper award committee, HR Division (2015) Conference reviewer for the OB division (2012-2016, 2018)